# Towards the Automated Selling of Web Services over the Internet

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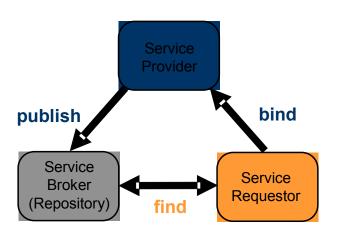
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## Web Service Brokerage Model

- UDDI is the standard web service brokerage model
  - developers "publish" their services
  - potential consumers "find" services
  - service broker mediates



- however, the first generation of public UDDI repositories did not meet with great success
  - quickly become full of outdated and useless artifacts
- Microsoft, IBM and SAP's Universal Business Registry was closed down early in 2006

## UDDI Usage Scenarios

Service requestors use the Business Analysts, fetched data (WSDL) to Standard Bodies. access the service they need. Service Providers register descriptions of different kinds of services (WSDL). **UDDI Business** Registry Service requestors query "Business" registers which registry to find the business services they support. or services that they want. Registry assigns a UID or other unique key to each

service and business.

## Evaluating Fitness for Purpose

- main obstacle to a web service marketplace is reconciling the interests of publishers and consumers
- consumers want to evaluate a service's fitness for purpose but publishers want to control access

#### Physical artifacts

- can only be used when user is in close proximity
- cannot easily be replicated
- degrade over time
- have physical keys and access controls

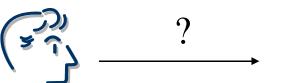
#### Software service

- can be used from anywhere
- can be easily replicated
- do not degrade over time
- have electronic keys and access controls



## Service Providers Perspective

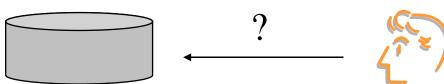
- want to control access via trial license keys
  - delivered by e-mail
  - limited the number of allowed accesses
  - valid only for a certain time
- problems and threats
  - identities can easily be copied or faked when a high degree of automation is required
  - re-registration can be automated
- existing solutions
  - give licenses only to customers with contracts
  - distribute license keys by physical mail





## Service Consumers Perspective

- wants to establish that a service is fit for purpose
- formal specification and proof techniques unrealistic
  - creating formal specifications can be as complex as programming
  - proving conformance is impossible for all but the smallest services
- the only practical approach is testing
  - potential consumers need to test services before making a purchase decision
  - do not need to know actual results, just the pass or fail evaluation



## Solution

- the different interests of the publisher and consumer cannot be reconciled without a third party broker
- the broker must allow the consumer's tests cases to be applied to published services, without
  - the consumer having access to the server
  - the consumer seeing the actual values returned
- the broker must be trusted by both parties
  - the publisher gives the broker full access rights and trusts it not to divulge the license keys
  - the consumer gives the broker complete descriptions of its test cases and trusts it not to divulge them
- service broker must be a trusted testing engine



## Merobase.com

Constructors

Operations

Relevance: 99.0 % · Author: unknown, unknown license http://authors.aspalliance.com/wisemonk/samples/cal.asmx?wsdi



Username: user02
Password: \*\*\*\*\*\*\*

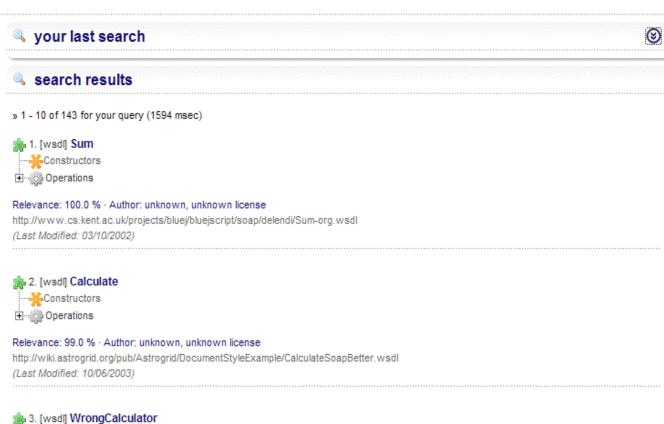
register (it's free -> benefit) Log in



- text »
- name »
- function abstraction »
- · object abstraction »
- object abstraction (Java/C#) »
- web service access »

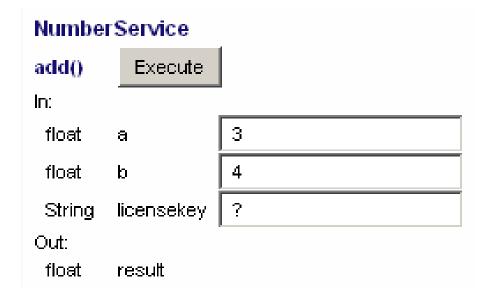
#### a example constraints

- · class »
- interface »
- web service »
- Java »
- C# »
- project »
- · namespace »



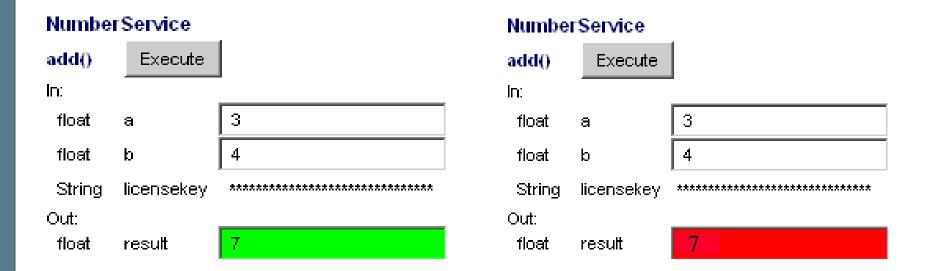
# Example: Number Service (1/3)

- let us assume a service developer has developed a number web service which he would like to publish and earn license fees revenue on
- a license key is obviously needed to stop the service being used by unlicensed users
- but how can people try out the service?
- distributing trial keys is not a good solution
- use a trusted testing broker (TTB)



# Example: Number Service (2/3)

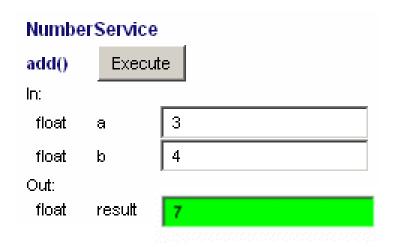
- publisher provides an unlimited license to the TTB
- all potential consumers can define unlimited test cases (input values and expected result)
- only the correctness of the result is returned not the value



# Example: Number Service (3/3)

- the existence of the license key is immaterial to consumers searching for services
- test cases can also be aggregated into tables and executed as a block, as with in the FIT table from Ward Cunningham
- allows correctness of the service to be verified for a potentially large number of test case

а	b	result
3	4	7
5	8	13
1	2	3
4	6	10



## Conclusion

- the fundamental publisher/consumer conflict of interest can (only?) be solved by TTBs
  - establish a relationship of trust with both parties
- definitely applicable to
  - stateless web services
  - session-driven web services
  - **?**
- natural complement to a component/service search engine (e.g. merobase)
  - Extreme harvesting → tests as search filter
- possible TTB business model
  - pay per test (consumer?, publisher)
  - pay per sale (consumer?, publisher)